I believe that Snap Telecommunications has a better videophone that will offer advanced calling features like caller id, call waiting, and more. If the FCC wants VRS to become more equal then Snap Telecommunications, a true phone company, should be allowed to participate.

The FCC should allow a phone company, like Snap Telecommunications, to offer relay services.

The current market of relay providers is very limited and the FCC should allow other phone companies, like Snap Telecommunications, to provide relay services.